



2022 Benefit Company

Annual Report



TABLE OF CONTENTS

3	Leadership
4	2022 Board of Directors
6	Who is ATRIO Health Plans
7	Lines of Business & Service Area
9	Community Engagement
12	Supporting Our Employees
13	Employee Involvement
15	2022 Benefit Goals
17	Contact Information



OUR MISSION

ATRIO Health Plans fosters a culture of compassion, capability, and customer service. Our mission is to deliver high quality health insurance at a reasonable price, leverage the talents of our people, and foster deeper community connections.

LEADERSHIP



Gregg Kimmer

President & CEO

At ATRIO, we recognize that we have a responsibility to our employees, members, and the communities we serve. We see this as a privilege, and we are proud to serve the most deserving population in America. Additionally, we are proud to be an active participant in Oregon and look forward to growing that community involvement in 2023 and beyond.

The success of ATRIO relies upon the dedication to our communities, members and provider partners. One thing I've asked of our incredibly talented team is to understand the core reason we are here; we have to be obsessed with serving our members. My commitment is to never stop at this. ATRIO Health Plans was established by Oregon Physicians in 2004 and has since grown to serve thousands of members in Oregon and other new markets as we continue to expand. As we expand, we will focus on continuing the importance of being local to best serve people!

My thanks to our board, stakeholders, members, and amazing employees for allowing us to contribute in such meaningful ways.



Jeff Fox

Vice-Chairman

A Benefit Company is a designation by the state that a corporation is equally concerned with their impact on society and the environment as they are with their bottom line. We view our Benefit Company status as an opportunity for a continued positive impact on the communities we serve.

2023 BOARD OF DIRECTORS

Dr. Vance Vanier
Chairman
Chicago Pacific Founders

Jeff Fox
Vice-Chairman
ATRIO Health Plans

Brian McCarthy
Chicago Pacific Founders

Etienne Deffarges
Chicago Pacific Founders

Dr. Lloyd Minor
Public Member

Helena Lankton
Public Member

Jennifer Yeh
Public Member

Tayo Akins
Cascade Comprehensive Care

OUR EMPLOYEES

Our greatest asset is our employees. In 2022, ATRIO Health Plans increased our employees to nearly 124 people, living and/or working in Oregon as well as remotely across the nation. Our community-based philosophy of establishing local offices in the communities we serve allows us to provide a highly personalized level of customer service. We offer the chance to work in a rewarding, team-oriented environment and are committed to providing our employees and their families with competitive pay and benefits, as well as ongoing professional development training opportunities to help our employees acquire or strengthen the skills needed to excel in their careers.

We value talent, experience, and a strong work ethic, but also place a premium on individuality, creative thinking, and a strong sense of community.



**We are part of
the communities
we serve**

WHO IS ATRIO HEALTH PLANS?

ATRIO Health Plans was established by Oregon physicians in 2004. Since then, ATRIO has grown to serve thousands of members in Oregon (Douglas, Josephine, Jackson, Klamath, Marion, and Polk counties) and Nevada (Douglas, Lyon, Storey, Washoe, Churchill, and Carson City counties). We offer Medicare Advantage Plans, Medicare Advantage Prescription Drug Plans, and Dual Special Needs Plans. We are proud to have achieved our membership growth through financially sound underwriting practices that result in competitively priced plans with comprehensive coverage.

ATRIO Health Plans provide a general public benefit, including making Medicare Advantage health insurance coverage available to qualifying members of the communities that it serves (i.e., persons age 65 and older, persons with certain disabilities, and persons of all ages with kidney failure requiring dialysis or a kidney transplant).

Our company works closely with local healthcare providers to improve the well-being and health outcomes for our members. We are part of the communities we serve and are committed to delivering a responsible and sustainable approach to

achieving member satisfaction, cost savings, and long-term market growth.

ATRIO Health Plans is a registered Oregon Benefit Company, established pursuant to ORS 60.750 - ORS 60.770. A Benefit Company is a corporate status for companies that strive to make a positive impact on society and the environment, in addition to earning a profit. The Oregon statute gives clarity to the managers of a company that their fiduciary duty includes creation of a public benefit and consideration of non-financial interests.

LINES OF BUSINESS & SERVICE AREA

ATRIO Freedom Medicare Advantage Plan

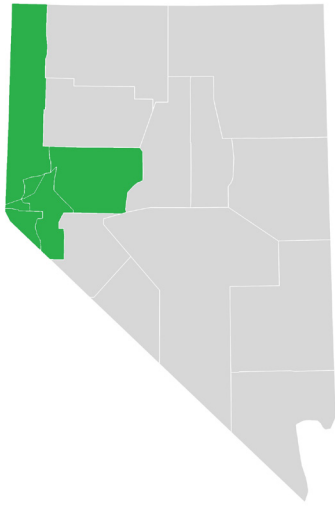
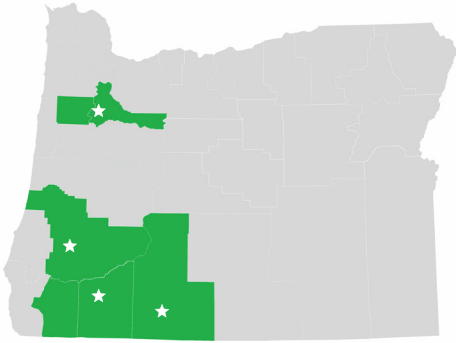
ATRIO Choice Rx Medicare Advantage Prescription Drug Plan

ATRIO Select Rx Medicare Advantage Prescription Drug Plan

ATRIO Prime Rx Medicare Advantage Prescription Drug Plan

ATRIO Special Needs Plan



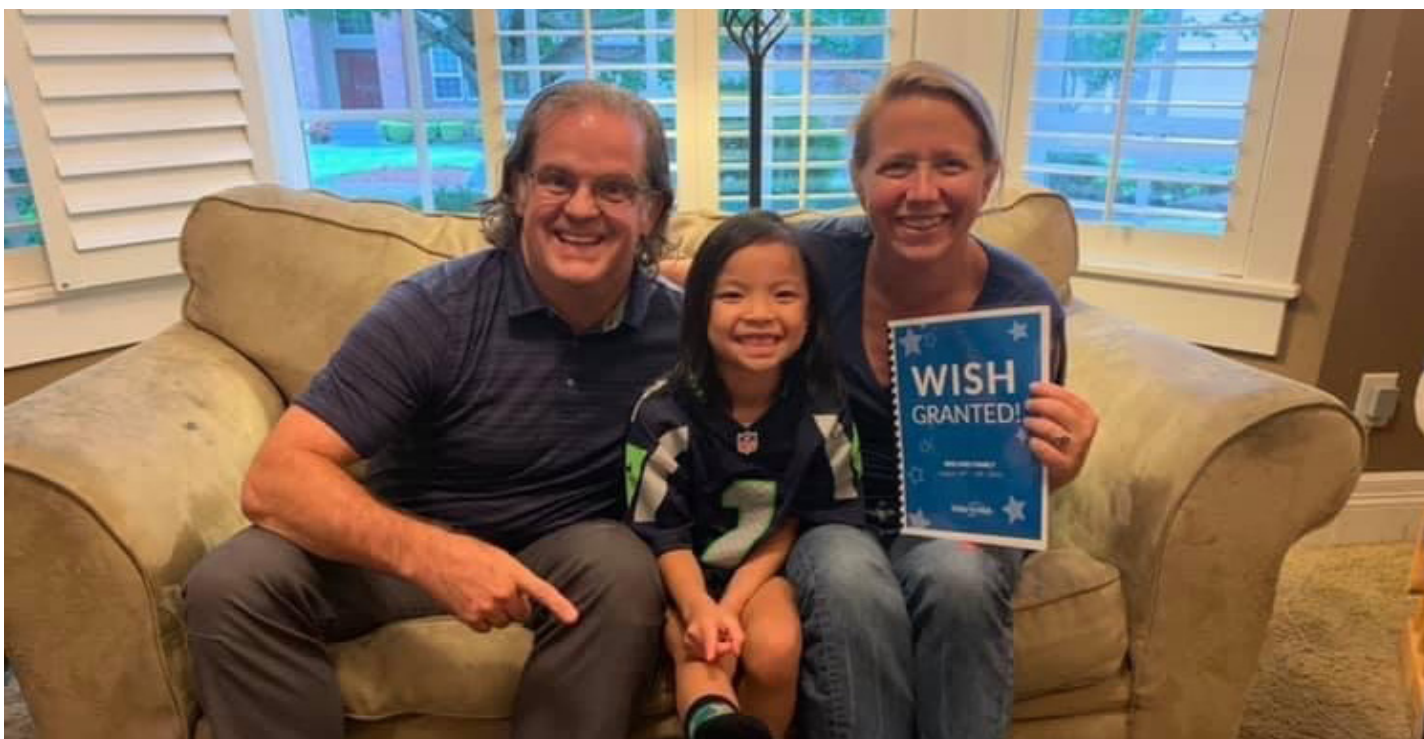


Service Area and Membership

ATRIO Health Plans currently serves Douglas, Jackson, Josephine, Klamath, Marion and Polk counties in Oregon. As well as Douglas, Lyon, Storey, Washoe, Churchill, and Carson City counties in Nevada. Not all lines of business are available in every county. The stars in the map indicate our local office locations through-out Oregon to serve our members.



COMMUNITY ENGAGEMENT



Wish Granted! This young girl's wish was granted to meet the Seattle Seahawks.

Being better together begins with being involved in our communities. ATRIO Health Plans supports a variety of projects and charitable causes and has chosen to spotlight two primary events that embody who we are as an organization.

First Responders Endowment Scholarship

In response to the tragic October 1, 2015, shootings at Umpqua Community College (UCC) in Roseburg, ATRIO Health Plans established a First Responders Endowed Scholarship. The fund provides financial assistance to UCC students enrolled in its Fire Science, Police Academy, and EMT/Paramedic programs. ATRIO made the initial donation to the fund and called upon its community partners, as well as affiliated organizations and individuals across Oregon, for contributions of any amount to make this a sustainable effort. Multiple fulltime UCC recipients have benefited from tuition, course fees, books, and educational supplies.

Make- A-Wish Oregon

For children diagnosed with critical illnesses, a wish come true can be a crucial turning point in their lives. A wish can be that spark that helps these children believe that anything is possible and gives them the strength to fight harder against their illnesses. This impact is why Make-A-Wish employees, board, and volunteers are driven to make every one of these wishes come true. Many of our employees' support Make-A-Wish Oregon and we also employ a "wish granter" who volunteers to provide initial wish visits for children, ongoing updates for families, as well as wish granting parties and send-offs.

Wish Reveal - this young man wanted to visit Universal Studios.





Supporting
our employees

ATRIO Matching Gifts Program

The ATRIO Matching Gifts Program was created to support the generosity and encourage further involvement of employees within the communities we serve. ATRIO provides matching funds for any non-profit organization by matching dollar-for-dollar donations made by eligible employees. 15 employees donated \$38,065.73 to charitable causes in their community.

When matched, ATRIO and its employees together contributed over \$48,967 to support local organizations. 2022 far exceeded our goal of \$30,000.

ATRIO PTO to Volunteer in the Community

ATRIO provides up to 16 hours of Paid Time Off (PTO) to serve in our communities. 15 employees donated 24 days/192 hours (volunteer PTO hours) to charitable causes in their community which exceeded our goal of 100 hours. 5 employees also donated 370.25 hours of their own time to causes in their communities.

EMPLOYEE INVOLVEMENT

While committed to earning our members' loyalty through dedication, quality, and service excellence, we understand the importance of re-investing our resources back into the communities we serve. ATRIO Health Plans' employees have supported the following projects through the Matching Gifts or Volunteer PTO programs in an effort to help sustain the growth, health, and viability of these community-based activities.

OUR VOLUNTEERS



EMPLOYEE AND ATRIO CONTRIBUTIONS

Akshaya Patra USA

To feed 3 million children everyday by 2025.

Corvallis Aquatic Team

Providing a lifetime of fitness through the sport of swimming.

Embers Wildflower Animal Sanctuary & Bunny Rescue

We provide a safe haven for rescued animals to receive the love and care that they deserve while offering education to the public.

Jazz in Arizona/The Nash

Jazz in AZ/The Nash celebrates the right tradition and ongoing innovation of jazz by presenting quality live performances, providing unique educational programs, and building a vibrant jazz community in the greater Phoenix area and beyond.

Legacy Emanuel Burn Center

Legacy Oregon Burn Center has been providing state-of-the-art burn and wound care to patients from across the region - specializing in care for the treatment of burn injuries, rehabilitation and education.

Liberty House

Liberty House is a child abuse assessment center serving Marion and Polk counties - the only place providing special assessment services in a safe, comfortable, child friendly environment. Excellence in the assessment, treatment, and prevention of child abuse, neglect, trauma, and grief to promote health and hope in children, youth, families and communities.

Make a Wish of Oregon

Make A Wish Oregon creates life-changing wishes for children with critical illnesses.

Marion Polk Food Share

The Marion Polk Food Share mission is to bring people together to end hunger and its root causes.

Micheal J. Fox Foundation for Parkinson's Research

The Michael J Fox Foundation is dedicated to finding a cure for Parkinson's disease through an aggressively funded research agenda and to ensuring the development of improved therapies for those living with Parkinson's today.

Pacific Pug Rescue

Pacific Pug Rescue rescues, rehabilitates and places unwanted, neglected and abused Pugs in permanent adoptive homes.

Queen of Peace

The mission of the ministry is simply to feed the hungry.

St. Jude Children's Research Hospital

St Jude Children's Research Hospital advances cures, and means of prevention, for pediatric catastrophic diseases through research and treatment. No child is denied treatment based on race, religion or a family's ability to pay.

St. Vincent de Paul

The Society of St. Vincent de Paul is dedicated to feeding, clothing, housing and healing individuals and families in our community who have nowhere else to turn for help.

Wildlife Safari

To provide the highest quality interaction with wildlife to inspire lifelong commitments to conservation, education and the preservation of native and exotic species.

ATRIO staff have been working on policies and procedures to facilitate our benefit company and mission promise. Our 2023 budget includes continuing investments in the communities we serve, including:

Charitable contribution matching for staff to local non-profits in our communities

ATRIO will contribute matching funds, ranging up to \$1,500 per calendar year, for employees who contribute to charities in the communities we serve. ATRIO's goal for 2022 is \$15,000 in employee contributions.

Paid Time Off to volunteer at local charity events

ATRIO instituted a policy allowing staff an additional two days of paid time off (PTO) when the day is used to support local charities in the communities we serve.

ATRIO's goal for 2023 is to contribute 200 volunteer hours in the community, which is an increase of 34% from 2022.

Local contributions to projects and programs impacting Medicare-eligible members

Special consideration of worthy charitable investments will be given to those projects impacting the Medicare-aged population and our Special Needs member population. ATRIO is committed to serving these segments of the market as a Medicare Advantage Health Plan in 2023.



2022 BENEFIT COMPANY GOALS

CONTACT INFORMATION

ATRIO Health Plans has offices in Salem (Corporate headquarters), Roseburg, Medford and Klamath Falls in Oregon. We also have offices in Reno, Nevada, and Phoenix, Arizona.

Customer Service Call Center

1-877-672-8620 (TTY 711) Hours are from 8 a.m. to 8 p.m. local time, seven days a week from October 1 — March 31. From April 1 — September 30 hours are from 8 a.m. to 5 p.m. local time, Monday – Friday.

Walk-in office hours

Monday – Friday, 8 a.m. - 5 p.m.

Fax

1-541-672-8670

OREGON

Douglas County

2270 NW Aviation Drive, Suite 3
Roseburg, OR 97470

Klamath County

404 Main Street, Suite 5
Klamath Falls, OR 97603

Jackson & Josephine Counties

810 O'Hare Parkway, Suite B
Medford, OR 97504

Marion & Polk Counties

2965 Ryan Drive SE
Salem, OR 97301

NEVADA

520 W 6th Street
Reno, NV 89503



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1-877-672-8620 (TTY 711)